

with which Facet seem to have got the book through production is quite amazing. I wondered why the ink was a bit smudgy!

So what do you get for your money. Twelve chapters and a resource list. A bakers dozen I suppose. The book starts at the beginning (well, most books do!) with making sure that a web site is being set up for the right reasons, and that a good business case is made. Then come chapters on what makes a good web team, populating and organising the web site, managing technical service provision, managing registration publication, design and accessibility (a bit of a collation to be honest) and finally in the web section a chapter on managing website content.

After all the website content the author moves onto a rather short but good chapter on intranet management, and concludes with how to ensure that web sites continue to adapt to organisational change.

The only major omission, and despite the comments at the beginning of this review it is a major omission, is the lack of guidance on content management systems, especially given the somewhat crazy approach the e-envoy has to the imposition (I use the word with care) of the Dot-P content management software. The author devotes more space to blogs than content management, and the CMS references are rather ancient. A few other areas might have benefited from more content. For example accessibility is not just about visual disabilities, but also about people who have physical disabilities, such as severe arthritis which limits their use of a mouse. The intranet section is a little light, but then I'm biased.

What is good about this book is the very direct writing style, and content that clearly based on experience and not just on reading a few articles and reports. The subtitle of the book is "The information professional's guide to strategy" and that is a good strapline. The focus is on strategy and management and not on the minutiae of web site construction. The glossary of additional resources is an asset. There is so much good practical advice here that on balance I have no hesitation in recommending the book to anyone managing a web site.

Martin White
Intranet Focus Ltd
Martin.white@intranetfocus.com

Books awaiting review

The following books from Facet Publishing are awaiting reviewers - please contact [Peter Chapman](mailto:Peter.Chapman@facetpublishing.com) if you would like to do one (or more...)

Herring, James E. **the internet and information skills: a guide for teachers and school librarians**

Chowdhury, G G **Introduction to modern information retrieval 2nd ed.**

Hughes, Lorna M. **Digitizing collections: strategic issues for the information manager**

International Yearbook of Library and Information Management 2003-2004 metadata applications and management (general editor G E Gorman)